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**CRITERION VI**

**GOVERNANCE, LEADERSHIP AND MANAGEMENT**

**6.2.2 E- Governance Policy**

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# E- Governance Policy

## Preface

In today's rapidly evolving digital landscape, the integration of e-governance practices within higher education institutions stands as a pivotal endeavour. This policy blueprint seeks to harness the transformative power of technology to enhance administrative efficiency, foster transparency, and elevate stakeholder engagement. By embracing modernized processes and accessible channels, we aim to propel our institutions towards a future of innovation and excellence. Through this framework, we envision a dynamic ecosystem where technological advancements empower both administrators and learners alike, fostering an environment conducive to academic success and societal impact.

It is also integral towards the facilitation of the teaching-learning process where audio-visual elements, learning management systems, and assessment apps ensure timely and efficient transactions between the teacher and the student. Electronic Governance makes use of Information and Communication Technologies such as Wide Area Networks, the Internet, and Mobile Computing for the purpose of enhancing governance. Embracing digital innovation has the potential to revolutionize the way educational institutions operate, communicate, and serve their stakeholders.

## Core benefits of e-governance

Some of the key benefits of e-governance include: -

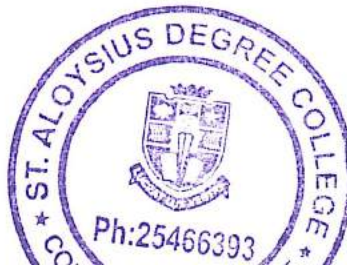
- Efficiency through digitisation and reduction of manual work
- Transparency via structured communication platforms
- Accountability due to automated workflows
- Convenience of resource management - Enhanced student support
- Adaptability to evolving trends and changing needs

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- Implementation of online payment gateways for fee collection and expense reimbursements.
- Strict adherence to cyber security protocols to safeguard financial information and prevent unauthorized access.

### **Student Admission and Support:**

E-governance will simplify the student admission process and provide better support services to students. Key initiatives include:

- Introduction of online admission forms and application tracking systems to streamline the admission process.
- Creation of student portals for accessing academic records, course schedules, and support services.
- Regular feedback mechanisms to gauge student satisfaction and identify areas for improvement in support services.

### **Examination:**

E-governance in examination management will ensure fairness, accuracy, and efficiency in the assessment process. Key initiatives include:

- Examination portals for conducting tests and assessments securely.
- Digitization in uploading Internal Assessment marks of the students in UUCMS portal.
- Provision of online access to examination schedules, syllabi, and study materials for students.

### **Conclusion**

In conclusion, the adoption of e-governance practices within higher education institutions represents a critical stride towards modernization and progress. By prioritizing transparency, efficiency, and stakeholder engagement, this policy framework lays the foundation for a dynamic and responsive administrative infrastructure. As we embrace technological innovation, we pave the way for enhanced service delivery, streamlined processes, and a more inclusive educational experience. Moving forward, sustained commitment to the principles outlined in this policy will not only ensure the continued evolution of our institutions but also empower us to meet the evolving needs of our diverse and dynamic educational community.

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